SUPERVISORY STYLES: A CASE STUDY OF INCOME TAX DEPARTMENT IN HARYANA CIRCLE

DR. TEJ SINGH*; DR. RAJIV RATAN**

*Associate Professor,
M.D. University (PG) Regional Centre,
Rewari-123401.
**Income-Tax Officer,
Income Tax Department,
Rewari-123401.

ABSTRACT

Leaders and supervisors are the two sides of a coin. Leadership involves the exercise of influence on the part of the supervisor over the perception, motivation, communication, personality and ultimately over the behaviour of other people. The supervisor involves the exercise of influence over the thoughts, feelings, opinions, belief, attitudes and actions of subordinates. Therefore, supervision is the process whereby one individual influences other group members towards the attainment of defined group or organizational goals. The present paper aims at providing in-depth study on supervisory styles of the management of Income-tax Department in Haryana circle. The study takes the income tax department of Haryana circle as sample. Various statistical tools like SD, SE, Mean and Students’ ‘t’ test has been employed to explain the different styles followed by the management of Income-tax department. From the study it reveals that the income-tax department has been following the different types of styles according to the situation.

KEYWORDS: Benevolent, critical, developmental, Supervisory styles, income tax department.