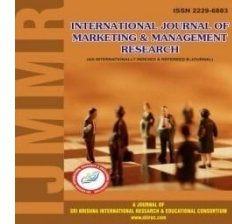




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IMPACT OF PERFORMANCE APPRAISAL ON HDFC BANK EMPLOYEES – A STUDY OF SELECTED DISTRICTS OF HARYANA

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ABSTRACT

Performance appraisal helps to determine the gap between the actual performance of the employees and that required or desired by the organization. The present study is exploratory in nature. The study based on primary data of HDFC bank employees working at various positions in selected districts of Haryana examined the impact of performance appraisal approach on bank employees, and also investigated the relation between performance appraisal and employee performance variables. The collected data has been analyzed using factor analysis, chi-square and descriptive statistics. The study ends up with certain suggestions concerning the performance management system to make it more effective.

Key Words: Employee Satisfaction, Employee Performance, Performance Appraisal, Performance Management System.