

EMPLOYEE ABSENTEEISM IN BPO INDUSTRY:A KEY HR ISSUE**DR. D. VENKATRAMARAJU**

M.B.A., M.Com. M.A., M.Ed., M.Phil., Ph.D., A.C.S.INTER
Associate Professor and Research Guide
Post Graduate and Research Dept of Commerce
Pachaiyappa's College, Chennai, Tamilnadu, India

R. SURESH BABU

M.com. M.phil., m.b.a., pgdma., (phd)
Part time research scholar
Department of commerce
Manonmaniam sundaranar university
Tirunelveli, tamilnadu, india.

Abstract

The term absenteeism refers to the failure to attend to work. It is one of the major problems faced by BPO firm across the globe today. Unscheduled absenteeism badly hurts the progress of an organization resulting in loss of productivity, increased costs in hiring additional staff and low morale among the workers. This Article discusses workplace absenteeism, which is defined as unscheduled employee absences from the workplace. It describes the different types of absenteeism that exist and the problems that it causes, such as how it cuts into a company's efficiency, profitability and sometimes even workplace harmony and discusses some common factors across the influence of employee absence